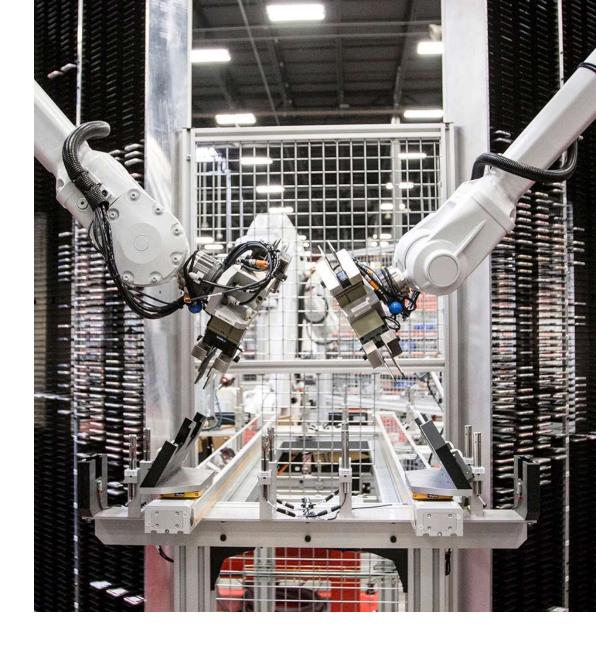


# GXO analyst roundtable

March 2023



## Legal disclaimer

#### **Non-GAAP Financial Measures**

As required by the rules of the Securities and Exchange Commission ("SEC"), we provide reconciliations of the non-GAAP financial measures contained in this presentation to the most directly comparable measure under GAAP, which are set forth in the financial tables included in the attached appendix.

GXO's non-GAAP financial measures in this presentation include: adjusted earnings before interest, taxes, depreciation and amortization ("adjusted EBITDA"), adjusted EBITDA margin, pro forma adjusted EBITDA, pro forma adjusted EBITDA margin, adjusted earnings before interest, taxes and amortization ("adjusted EBITDA"), organic revenue, organic revenue growth and return on invested capital ("ROIC").

We believe that the above adjusted financial measures facilitate analysis of our ongoing business operations because they exclude items that may not be reflective of, or are unrelated to, GXO's core operating performance, and may assist investors with comparisons to prior periods and assessing trends in our underlying businesses. Other companies may calculate these non-GAAP financial measures differently, and therefore our measures may not be comparable to similarly titled measures used by other companies. GXO's non-GAAP financial measures should only be used as supplemental measures of our operating performance.

Adjusted EBITDA, adjusted EBITDA margin, pro forma adjusted EBITDA, pro forma adjusted EBITDA margin and adjusted EBITA include adjustments for transaction and integration costs, as well as restructuring costs and other adjustments as set forth in the financial tables included in the attached appendix. Transaction and integration adjustments are generally incremental costs that result from an actual or planned acquisition, divestiture or spin-off and may include transaction costs, consulting fees, retention awards, internal salaries and wages (to the extent the individuals are assigned full-time to integration and transformation activities) and certain costs related to integrating and separating T systems. Restructuring costs primarily relate to severance costs associated with business optimization initiatives.

Pro forma adjusted EBITDA and pro forma adjusted EBITDA margin include adjustments for allocated corporate expenses and public company standalone costs. Allocated corporate expenses are those expenses that were allocated to our combined financial statements on a carve-out basis in accordance with U.S. GAAP. Public company standalone costs are estimated costs of operating GXO as a public standalone company following its spin-off from XPO, Inc. effective as of August 2, 2021 and represents the midpoint of our estimated corporate costs.

We believe that adjusted EBITDA, adjusted EBITDA margin, pro forma adjusted EBITDA margin and adjusted EBITDA margin and adjusted EBITDA margin and adjusted EBITDA margin and adjusted EBITDA improve comparability from period to period by removing the impact of our capital structure (interest and financing expenses), asset base (depreciation and amortization), tax impacts and other adjustments as set out in the attached tables, which management has determined are not reflective of core operating activities and thereby assist investors with assessing trends in our underlying businesses. We believe that organic revenue and organic revenue growth are important measures because they exclude the impact of foreign currency exchange rate fluctuations, revenue from acquired businesses and revenue from deconsolidated operations. We calculate ROIC as our trailing twelve months adjusted EBITA, net of income taxes paid, divided by invested capital. We believe ROIC provides investors with an important perspective on how effectively GXO deploys capital and use this metric internally as a high-level target to assess overal.

Management uses these non-GAAP financial measures in making financial, operating and planning decisions and evaluating GXO's ongoing performance.

With respect to our financial targets for 2027 for adjusted EBITDA, adjusted EBITDA margin, adjusted EBITDA CAGR and six and five-year organic average annual revenue growth reconciliation of these non-GAAP measures to the corresponding GAAP measures is not available without unreasonable effort due to the variability and complexity of the reconciling items described above that we exclude from these non-GAAP target measures. The variability of these items may have a significant impact on our future GAAP financial results and, as a result, we are unable to prepare the forward-looking statements of income and cash flows, prepared in accordance with GAAP, that would be required to produce such a reconciliation.

#### Forward-Looking Statements

This presentation includes forward-looking statements within the meaning of Section 27A of the Securities Act of 1933, as amended, and Section 21E of the Securities Exchange Act of 1934, as amended. All statements other than statements of historical fact are, or may be deemed to be, forward-looking statements, including our 2027 financial targets for revenue, adjusted EBITDA, adjusted EBITDA Rad six and five-year organic average annual revenue growth; global outsourcing growth; outsourced eCommerce warehousing revenue growth; our expected efficiencies and investments by 2027; the anticipated cost synergies from our acquisition of Clipper Logistics; the expected five-month revenue contribution from the legacy Clipper Logistics business in 2023 and the expected 2023 and the expected

These forward-looking statements are subject to known and unknown risks, uncertainties and assumptions that may cause actual results, levels of activity, performance or achievements to be materially different from any future results, levels of activity, performance or achievements expressed or implied by such forward-looking statements. Factors that might cause or contribute to a material difference include, but are not limited to, the risks discussed in our filings with the SEC and the following: the impact of the COVID-19 pandemic; economic conditions generally; supply chain challenges, including entry dimarks, accessfully integrate and related synergies, cost savings and profit improvement opportunities with respect to acquired companies; because stally instances or ability to actessfully integrate and related asteprated synergies, cost savings and profit improvement opportunities with respect to acquired companies; acust adversion of activity, performance or achievements opportunities with respect to acquired companies; our ability to actuator or ability to actuator unability to actuator integrate and related synergies, cost savings and profit improvement opportunities with respect to acquire adversion and results; and a different from any future results; levels of activity, performance or achievements opportunities with respect to acquired companies; cost savings and profit improvement opportunities with respect to acquired companies; and a distingtion; and results; and afforts by labor organizations to organize our employees; risks associated with defined benefit plants for our current and former employees; and a floating interest rates; geovernmental regulation, including environmental laws, trade compliance laws, as well as changes in international trade policies and the regulates; including environmental actuations in certae single and charge and regulations in current and formation technology or data security breaches; the inability to achieve the level of revenue growth, cash generation, cost savings

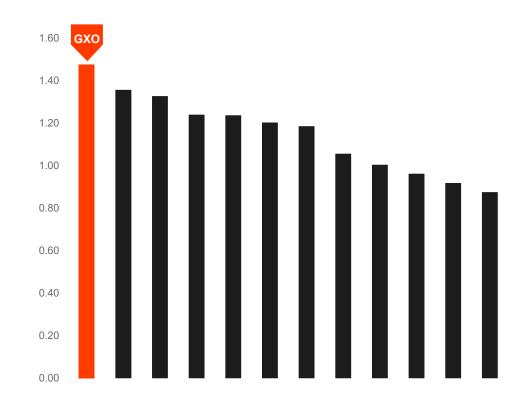
All forward-looking statements set forth in this presentation are qualified by these cautionary statements and there can be no assurance that the actual results or developments anticipated by us will be realized or, even if substantially realized, that they will have the expected consequences to or effects on us or our business or operations. Forward-looking statements set forth in this presentation speak only as of the date hereof, and we do not undertake any obligation to update forward-looking statements to reflect subsequent events or circumstances, changes in expectations or the occurrence of unanticipated events, except to the extent required by law.



#### **Business resiliency: not reflected in market perception**



2023 change in consensus adjusted EBITDA<sup>1</sup> YoY (%)<sup>2</sup>



Beta<sup>2</sup>

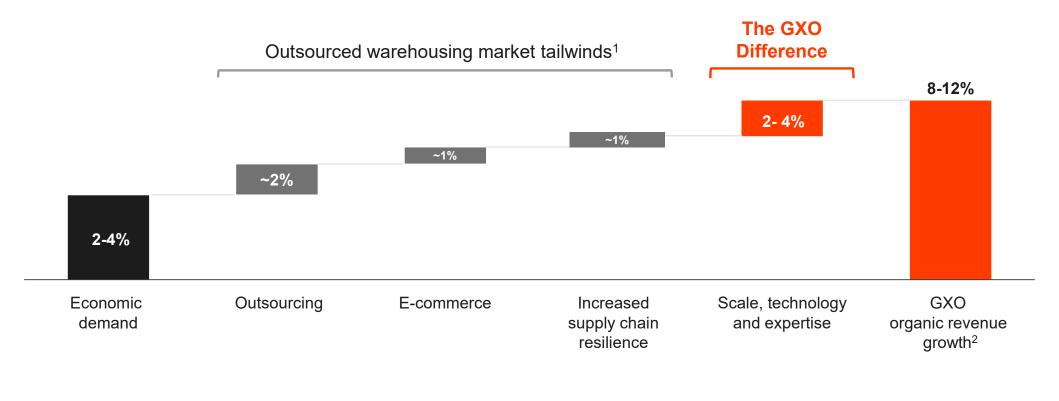
1. Refer to the 'Non-GAAP Financial Measures' section on slide 2 and Appendix for related information

 Bloomberg, peers include: DPW GY, DSV DC, FDX US, KNIN SW, MAERSK DC, ODFL US, R US, RXO US, SAIA US, UPS US, XPO US

GXO

# Our path to 8-12% annual organic revenue growth<sup>2</sup> by 2027

#### Key drivers of GXO 2021-2027 organic revenue growth<sup>2</sup>





#### **2027 revenue outlook: consistent growth trends**

| 2019-2022<br>Organic growth <sup>1</sup>                             | 2022<br>Revenue | 2022-2027<br>Organic growth <sup>1</sup>                              | 2027<br>Revenue    |  |
|----------------------------------------------------------------------|-----------------|-----------------------------------------------------------------------|--------------------|--|
| ~10%                                                                 | \$9B            | ~10%                                                                  | \$17B <sup>2</sup> |  |
| +                                                                    |                 | +                                                                     |                    |  |
| Clipper \$569M 2022 annualised revenue impact (7-month contribution) |                 | Clipper ~\$400M 2023 annualised revenue impact (5-month contribution) |                    |  |
| +                                                                    |                 | +                                                                     |                    |  |
| K+N UK \$604M 2021 revenue                                           |                 | FX ~\$1B uplift from current <sup>3</sup> to 2021 FX rates            |                    |  |

#### Consistent organic growth<sup>1</sup> expectations 2019-2027



Refer to the 'Non-GAAP Financial Measures' section on slide 2 and Appendix for related information
 Based on GBPUSD of \$1.38 and EURUSD \$1.18
 Based on GBPUSD \$1.22 and EURUSD \$1.06

# **Sales process: diversified pipeline offering high visibility**



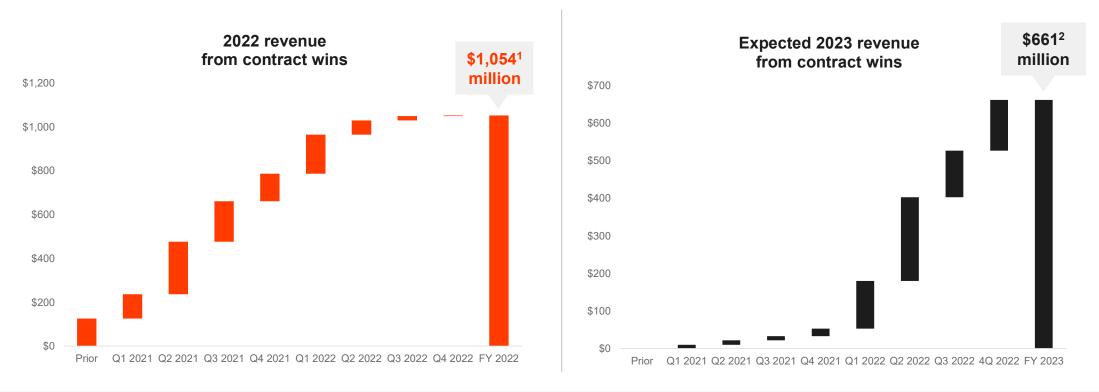
#### Tendering on ~150 opportunities



1. Based off closing December 31 2022 FX rates of GBPUSD \$1.21 and EURUSD \$1.07

## 4Q 2022 new contract wins underpin revenue growth

(In millions USD)

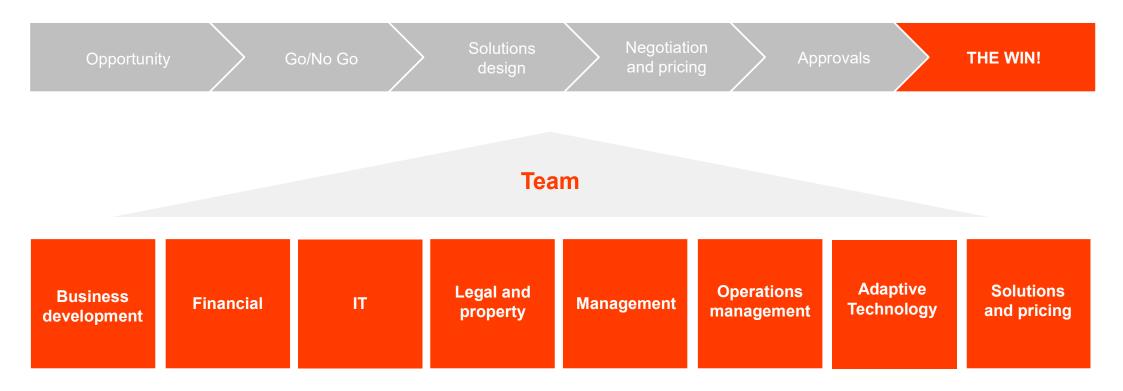


\$177 million of revenue from contract wins secured for 2024<sup>2</sup>



Based off 2022 average FX rates of GBPUSD \$1.23 and EURUSD \$1.05
 Based off closing December 31 2022 FX rates of GBPUSD \$1.21 and EURUSD \$1.07
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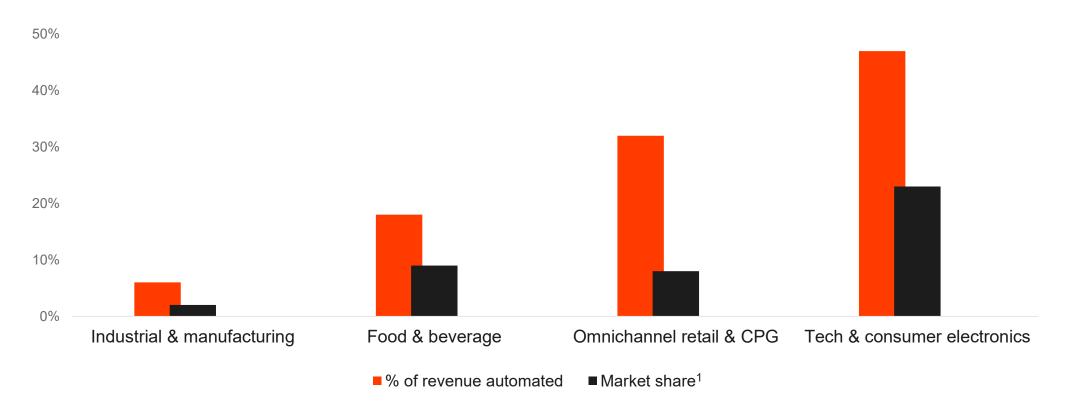
## **Sales process: multiple checks across numerous teams**



Multi-team approach minimises risks and maximises returns. Operations are hands-on in the sales process



# The GXO Difference: Our technology advantage

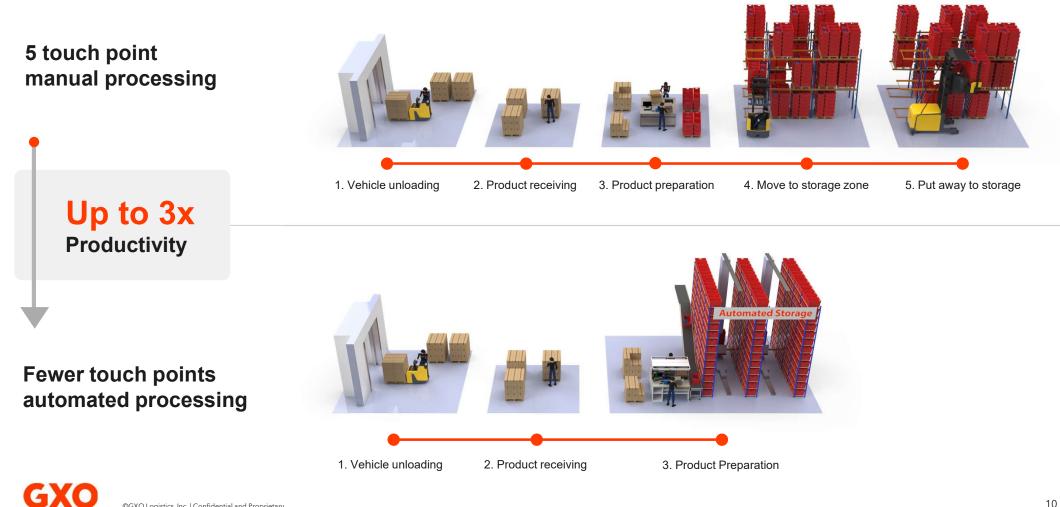


#### GXO's market share increases with automation



1. Based upon third-party research ©GXO Logistics, Inc. | Confidential and Proprietary

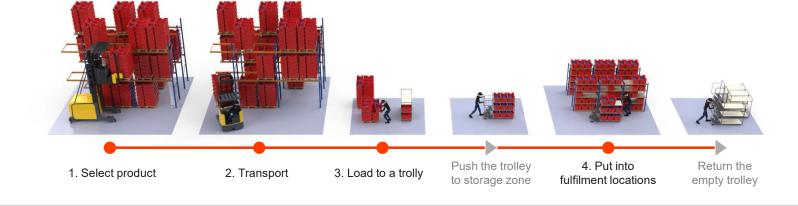
## **Solution design: inbound staging and storage**





# **Solution design:** preparation of product for picking

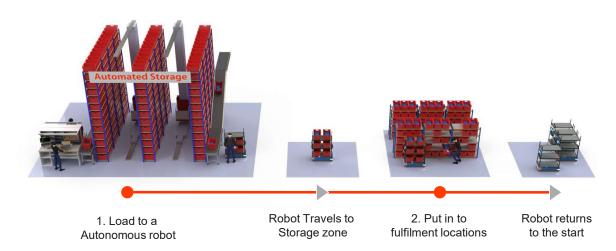
4 touch point manual processing



Fewer touch points automated processing

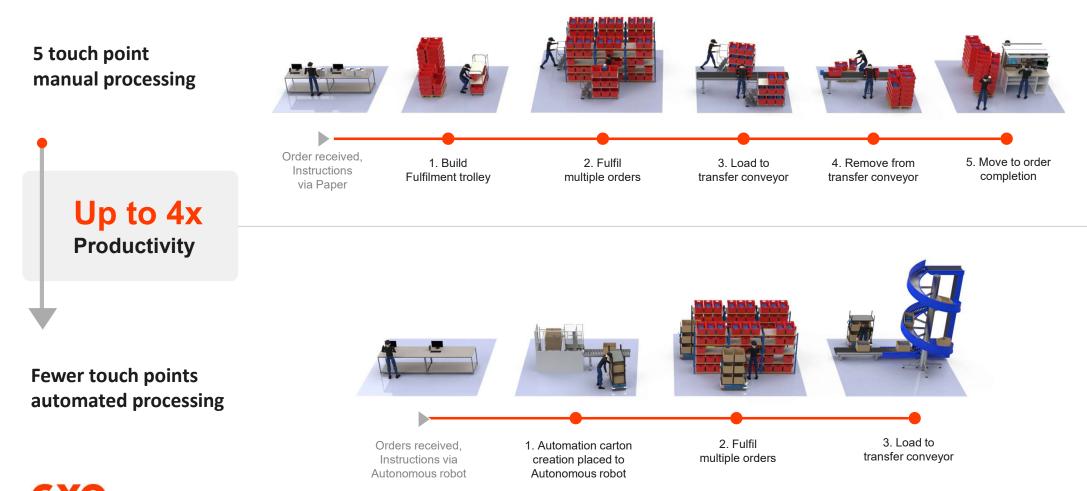
Up to 3x

**Productivity** 



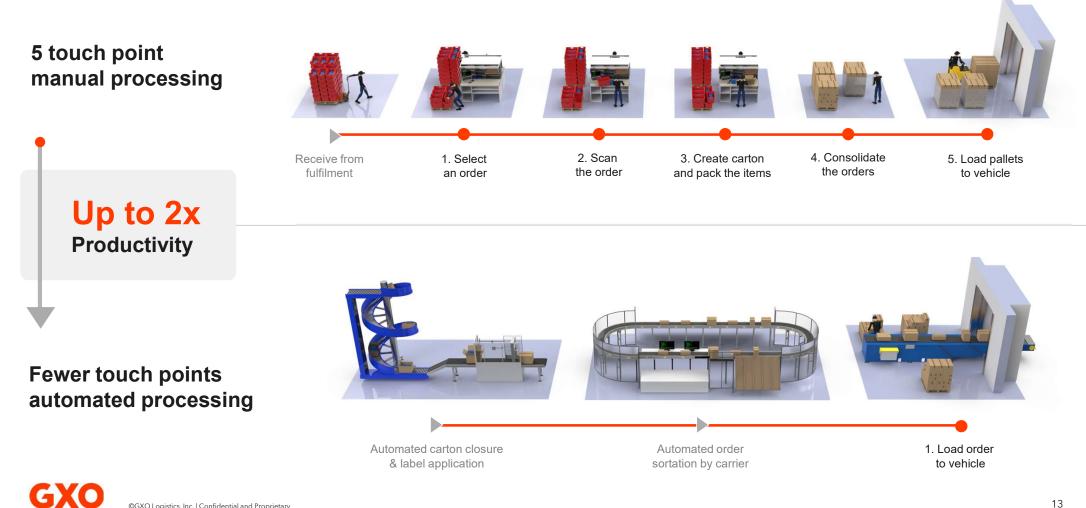


# **Solution design:** picking and packing processes



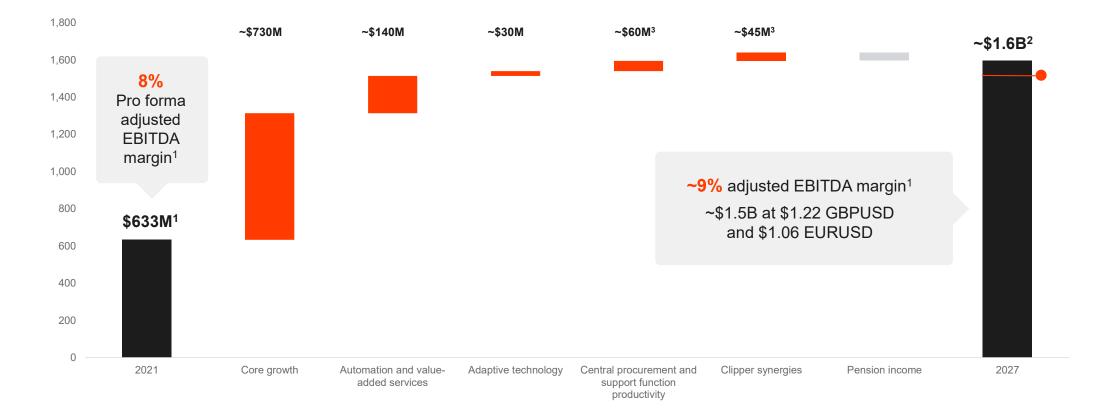


## **Solution design: sortation and outbound staging**





## **2027 adjusted EBITDA<sup>1</sup> outlook: growth and efficiency**





Refer to the 'Non-GAAP Financial Measures' section on slide 2 and Appendix for related information
 Based on 2021 GBPUSD \$1.38 and EURUSD 1.18

Based on 2021 GBPUSD \$1.38 and EURUSE
 Based on GBPUSD \$1.22

## Reiterating 2027 adjusted EBITDA guidance from January CMD<sup>1</sup>

# Automation & reverse logistics

Higher incremental margins on revenue growth (>9%) from 2021-2027, reflecting a higher level of automation and focus on higher-margin value-added services.

#### Adaptive technology

~\$30M EBITDA uplift from retro-fit opportunities for ~\$60M investment (>30% ROIC).

# Central efficiencies

\$60M uplift via optimization of:

- HR, finance and IT activities
- IT delivery model

# Clipper cost synergies

Combine UK support functions, with major savings in procurement, IT and support functions.

>9% EBITDA margins on revenue growth **~\$30M** EBITDA uplift by 2027 **~\$60M** EBITDA uplift by 2027

**∼£36M** EBITDA uplift by 2025



## **Operating return on invested capital**<sup>1</sup>

| (In \$millions)                                          | 2022 |
|----------------------------------------------------------|------|
| Adjusted EBITA                                           | 467  |
| Cash paid for income taxes                               | -111 |
| Adjusted EBITA <sup>(1)</sup> , net of income taxes paid | 356  |

| (In \$millions)                                                  | 2022   | 2021   | Average |
|------------------------------------------------------------------|--------|--------|---------|
| Total Assets                                                     | 9,219  | 7,271  | 8,245   |
| Less: Cash and equivalents                                       | -495   | -333   | -414    |
| Less: Total long-term assets                                     | -6,791 | -5,172 | -5,982  |
| Plus: Property and equipment, net                                | 960    | 863    | 912     |
| Less: Total curent liabilities                                   | -2,532 | -2,329 | -2,431  |
| Plus: Short-term borrowings and obligations under finance leases | 67     | 34     | 51      |
| Plus: Current operating leases                                   | 560    | 453    | 507     |
| Invested capital                                                 | 988    | 787    | 888     |
|                                                                  |        |        |         |
| Ratio of return on invested capital <sup>(1)(2)</sup>            |        |        | 40.1%   |

| (In \$millions)                                       | 2022  | 2021  | Average |
|-------------------------------------------------------|-------|-------|---------|
| Accounts receivable                                   | 1,647 | 1,507 | 1,577   |
| Other current assets                                  | 286   | 259   | 273     |
| Property and equipment, net                           | 960   | 863   | 912     |
| Accounts payable                                      | -717  | -624  | -671    |
| Accrued expenses                                      | -995  | -998  | -997    |
| Other current liabilities                             | -193  | -220  | -207    |
| Invested capital                                      | 988   | 787   | 888     |
|                                                       |       |       |         |
| Ratio of return on invested capital <sup>(1)(2)</sup> |       |       | 40.1%   |

#### >40% return on invested capital in 2022



Refer to the 'Non-GAAP Financial Measures' section on slide 2 and Appendix for related information
 The ratio of return on invested capital is calculated as adjusted EBITA, net of income taxes paid, divided by invested capital

# **GXO Direct** Expanding into the UK, after US success

Shared space distribution solution that gives customers omni-channel fulfillment, speed to market and access to technology and services at lower cost

#### >30% revenue growth in 2022 and Adjusted EBITDA margins >200bps than group average<sup>1</sup>

#### **Advantages for customers**

- Flexible space: on-demand services scale up or down ideal for seasonal spikes – with transparent, pay-as-you-grow pricing and nationwide coverage
- · Strategically reposition inventory with proximity to end consumer
- Cost-effective: shared access to technology and workforce
  management lowers costs
- Fast onboarding: bespoke solutions, with easy onboarding by dedicated experts to go live in a matter of weeks
- Returns management: an agile, cost-effective solution that helps maximize the value of returned items and increase operational efficiency
- 14 hubs in the US and 30 hubs in the UK



Refer to the 'Non-GAAP Financial Measures' section on slide 2 and Appendix for related information
 Based upon third-party research
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#### **Advantages for GXO**

- Fast growing revenue stream addressing underdeveloped market segment. GXO Direct has seen revenue increase >30% in 2022 to >\$300m
- Margins in 2022 were >200bps higher than the group average
- Provides GXO a scalable platform underpinned by differentiated technology in a fragmented SME market.
- GXO Direct addresses roughly half of the \$456B TAM across Europe and North America<sup>2</sup> that is attributable to SME customers and large customers looking for multitenanted facilities.
- Allows GXO to more effectively manage capacity utilisation of its 974 facilities providing customers a superior offering while acting as a differentiating factor in the market.





JOHNLEWIS & PARTNERS

HARRY'S



M&S





#### SOSANDAR

#### GXO Logistics, Inc. Reconciliation of GAAP Revenue to Organic Revenue (Unaudited)

| (In millions)                                                     |             |
|-------------------------------------------------------------------|-------------|
| Revenue Year Ended December 31, 2022                              | \$<br>8,993 |
| Less: Revenue from acquired business                              | (1,264)     |
| Less: Revenue from deconsolidation                                | (20)        |
| Less: Foreign exchange impact                                     | 242         |
| Organic revenue <sup>(1)</sup> at 2019 Foreign exchange rates     | \$<br>7,951 |
| Revenue Year Ended December 31, 2019                              | \$<br>6,094 |
| Less: Revenue from deconsolidation                                | <br>(90)    |
| Revenue Year Ended December 31, 2019, net of deconsolidation      | \$<br>6,004 |
| Organic revenue Compound Annual Growth Rate (CAGR) <sup>(1)</sup> | 10 %        |

(1) See the "Non-GAAP Financial Measures" section for additional information.

#### GXO Logistics, Inc. Reconciliation of Net Income to Adjusted EBITDA and Adjusted EBITDA Margin (Unaudited)

| (In millions)                                         | Year Ended<br>December 31, 2021 |       |     |                         |
|-------------------------------------------------------|---------------------------------|-------|-----|-------------------------|
|                                                       |                                 |       | (Pr | o forma) <sup>(1)</sup> |
| Net income attributable to GXO                        | \$                              | 153   | \$  | 162                     |
| Net income attributable to noncontrolling interest    |                                 | 8     |     | 8                       |
| Net income                                            | \$                              | 161   | \$  | 170                     |
| Interest expense, net                                 |                                 | 21    |     | 25                      |
| Income tax benefit                                    |                                 | (8)   |     | (5)                     |
| Depreciation and amortization expense                 |                                 | 335   |     | 335                     |
| Transaction and integration costs                     |                                 | 99    |     | 99                      |
| Restructuring costs and other                         |                                 | 4     |     | 4                       |
| Unrealized gain on foreign currency options and other |                                 | (1)   |     | (1)                     |
| Adjusted EBITDA <sup>(2)</sup>                        | \$                              | 611   | \$  | 627                     |
| Allocated corporate expense <sup>(3)</sup>            |                                 |       |     | 29                      |
| Public company standalone cost <sup>(4)</sup>         |                                 |       |     | (23)                    |
| Pro forma adjusted EBITDA <sup>(1)(2)</sup>           |                                 |       | \$  | 633                     |
|                                                       |                                 |       |     |                         |
| Revenue                                               | \$                              | 7,940 | \$  | 7,940                   |
| Adjusted EBITDA margin <sup>(5)</sup>                 |                                 | 7.7%  |     | 8.0%                    |

(1) Pro forma as prepared under combined financial statements for all periods before August 2, 2021, includes allocated expenses from XPO, Inc. ("XPO") Corporate.

(2) See the "Non-GAAP Financial Measures" section for additional information.

(3) Excludes the impact of adjusted items and allocated interest expense, income tax, depreciation and amortization from XPO Corporate.

(4) Estimated costs of operating GXO as a standalone public company.

(5) Adjusted EBITDA margin is calculated as adjusted EBITDA divided by revenue.



#### GXO Logistics, Inc. Reconciliation of Net Income to Adjusted EBITA (Unaudited)

|                                                       | Year Ended           |     |
|-------------------------------------------------------|----------------------|-----|
| (In millions)                                         | December 31,<br>2022 |     |
| Net income attributable to GXO                        | \$                   | 197 |
| Net income attributable to noncontrolling interest    |                      | 3   |
| Net income                                            | \$                   | 200 |
| Interest expense, net                                 |                      | 29  |
| Income tax expense                                    |                      | 64  |
| Amortization expense                                  |                      | 68  |
| Transaction and integration costs                     |                      | 61  |
| Restructuring costs and other                         |                      | 32  |
| Unrealized loss on foreign currency options and other |                      | 13  |
| Adjusted EBITA <sup>(1)</sup>                         | \$                   | 467 |

(1) See the "Non-GAAP Financial Measures" section for additional information.

