

GXO Logistics Fourth Quarter and Full Year 2021 Results

February 15, 2022



Disclaimer

Non-GAAP Financial Measures

As required by the rules of the Securities and Exchange Commission ("SEC"), we provide reconciliations of the non-GAAP financial measures contained in this presentation to the most directly comparable measure under GAAP, which are set forth in the financial tables included in appendix.

GXO Logistics, Inc.'s ("GXO") non-GAAP financial measures as presented in the financial tables include: adjusted earnings before interest, taxes, depreciation and amortization ("adjusted EBITDA margin, pro forma adjusted EBITDA, adjusted EBITDA, adjusted pro forma earnings before interest, taxes and amortization ("adjusted pro forma EBITA"), adjusted EBITDA before rent expense ("adjusted EBITDAR"), free cash flow, adjusted net income attributable to common shareholders and adjusted earnings per share (basic and diluted) ("adjusted EPS"), organic revenue, organic revenue, organic revenue growth, net leverage, net debt and return on invested capital ("ROIC").

We believe that the above adjusted financial measures facilitate analysis of our ongoing business operations because they exclude items that may not be reflective of, or are unrelated to, GXO's core operating performance, and may assist investors with comparisons to prior periods and assessing trends in our underlying businesses. Other companies may calculate these non-GAAP financial measures differently, and therefore our measures may not be comparable to similarly titled measures should only be used as supplemental measures of our operating performance.

Adjusted EBITDA, pro forma adjusted EBITDA, adjusted pro forma EBITA, adjusted net income attributable to common shareholders and adjusted EPS include adjustments for transaction and integration costs, as well as restructuring costs and other adjustments as set forth in the financial tables below. Transaction and integration adjustments are generally incremental costs that result from an actual or planned acquisition, divestiture or spin-off and may include transaction activities) and certain costs related to integrating and separating IT systems. Restructuring costs primarily relate to severance costs associated with business optimization initiatives.

Pro forma adjusted EBITDA and adjusted pro forma EBITA include adjustments for allocated corporate expenses and public company standalone costs. Allocated to the combined financial statements on a carve-out basis in accordance with U.S. GAAP. Public company standalone costs are estimated costs of operating GXO as a public standalone company following its spin-off from XPO Logistics, Inc. effective as of August 2, 2021 and represents the midpoint of our estimated corporate costs.

We believe that free cash flow is an important measure of our ability to repay maturing debt or fund other uses of capital that we believe will enhance stockholder value. We calculate free cash flow as net cash provided by operating activities less payment for purchases of property and equipment. We believe that adjusted EBITDA, adjusted EBITDA, pro forma adjusted EBITDA, pro forma adjusted EBITDA and and justed EBITDA and adjusted EBITDA and adjusted EBITDA and and important or period by premoving the improve comparability from period to period by removing the improve the capital structures and its adjusted EBITDAR sculdars and investors in evaluating GXO's performance.

In the period to period by removing the improve the comparability of our operating activities, including an investors and investors by removing the improve the compa

With respect to our financial targets for full-year 2022 adjusted EBITDA, adjusted EBITDAR, organic revenue growth, ROIC and free cash flow, a reconciliation of these non-GAAP measures to the corresponding GAAP measures is not available without unreasonable effort due to the variability and complexity of the reconciling items described above that we exclude from these non-GAAP target measures. The variability of these items may have a significant impact on our future GAAP financial results and, as a result, we are unable to prepare the forward-looking statement of income, prepared in accordance with GAAP, that would be required to produce such a reconciliation.

Forward-Looking Statements

This presentation includes forward-looking statements within the meaning of Section 27A of the Securities Act of 1933, as amended, and Section 21E of the Securities Exchange Act of 1934, as amended. All statements other than statements of historical fact are, or may be deemed to be, forward-looking statements, including our 2022 financial targets for organic revenue growth, adjusted EBITDA, adjusted EBITDA, ACIC, free cash flow, depreciation and amortization expense, interest expense, tax rate and net capital expenditures; and the expected incremental revenue impact of new customer contracts in 2022. In some cases, forward-looking statements can be identified by the use of forward-looking terms such as "anticipate," "continue," "could," "intend," "may," "plan," "potential," "predict," "should," "will," "expect," "opjection," "forecast," "goal," "guidance," "outlook," "effort," "target," "trajectory" or the negative of these terms or other comparable terms. However, the absence of these words does not mean that the statements are not forward-looking statements are based on certain assumptions and analyses made by the company in light of its experience and its perception of historical trends, current conditions and expected future developments, as well as other factors the company believes are appropriate in the circumstances.

These forward-looking statements are subject to known and unknown risks, uncertainties and assumptions that may cause actual results, levels of activity, performance or achievements to be materially different from any future results (auration and aftereffects that might cause or contribute to a material difference including by such forward-looking statements. Factors that might cause or contribute to a material difference including labor shortages; competition and pricing pressures; our ability to be align our investments in capital assets, including equipment, and warehouses, to our customers' demands; our ability to successfully integrate and realize anticipated synergies, cost savings and profit improvement opportunities with respect to acquired companies; acquisitions may be unsuccessful or result in other risks or developments that adversely affect our financial condition and results; our ability to develop and implement suitable information technology systems and prevent failures in or breaches of such systems; our ability to raise debt and equity capital; litigation; labor matters, including our ability to manage our subcontractors, and risks associated with labor disputes at our customers' facilities and eefforts by labor organizations to organize our employees; risks associated with defined benefit plans for our current and former employees; fluctuations in currency exchange rates; fluctuations in fixed and floating interest rates; issues related to our intellectual property rights; governmental regulation, including the United Kingdom's exit from the European Union; natural disasters, terrorist attacks or similar incidents; a material disruption of GXO's operations; the inability to achieve the level of revenue growth, cash generation, cost savings, improvement in profitability and margins, fiscal discipline, or strengthening of competitiveness and operations anticipated or targeted; the impact of potential cyber-attacks and information technology or data security breaches; the inability to implement

All forward-looking statements set forth in this presentation are qualified by these cautionary statements and there can be no assurance that the actual results or developments anticipated by us will be realized or, even if substantially realized, that they will have the expected consequences to or effects on us or our business or operations. Forward-looking statements set forth in this presentation speak only as of the date hereof, and we do not undertake any obligation to update forward-looking statements to reflect subsequent events or circumstances, changes in expectations or the occurrence of unanticipated events, except to the extent required by law.



Presenters



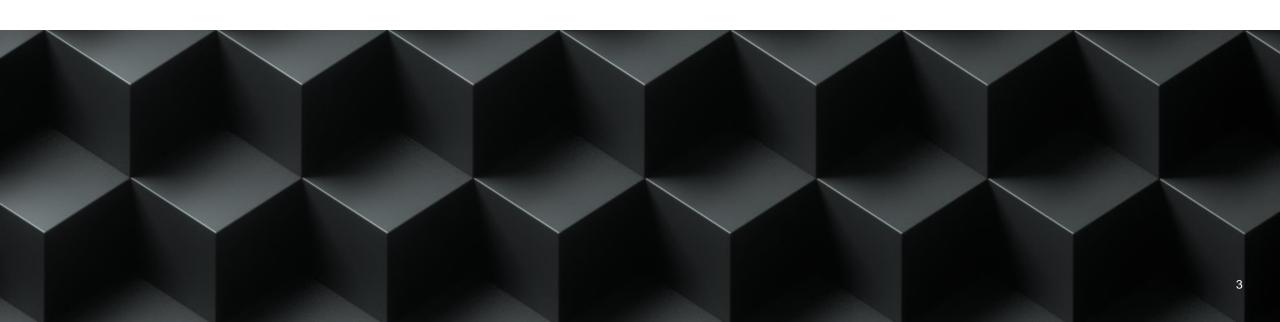
Malcolm Wilson
Chief Executive Officer



Baris Oran
Chief Financial Officer



Mark Manduca
Chief Investment Officer



Fourth quarter and full year 2021 highlights

4Q21

Revenue \$2.3 billion

Organic revenue growth** 19%

Net income*

\$56 million

Adjusted diluted EPS growth** 70%

Adjusted EBITDA**
\$167 million

FY21

\$7.9 billion

Organic revenue growth**

15%

Net income*
\$153 million

Adjusted diluted EPS growth** 280%

Pro-forma adjusted EBITDA**
\$633 million



GXO

FY22 guidance raised

PRIOR

Organic revenue 8% - 12%

> **Adjusted EBITDA***

growth

\$705 - \$740 million

Adjusted EBITDAR*

~\$1.5 billion

NEW

8% - 12%

\$707 - \$742 million

\$1.5 - \$1.6 billion





Key highlights – a quarter of records







- Highest-ever quarterly revenue, adjusted EBITDA* and adjusted diluted EPS*
- New wins through 2021 expected to add ~\$830 million of incremental 2022 revenue, equivalent to ~10% growth
- Successfully delivered peak for our customers; ecommerce revenue accelerated to 45% growth
- Free cash flow* equivalent to over 30% of adjusted EBITDA
- Return on invested capital* surpassed 30% with EBITA* margins up more than 100 bps

- **Double-digit organic revenue*** growth in every quarter of 2021, accelerating to 19% in the fourth quarter
- Sales pipeline reached an all-time high of \$2.5 billion alongside a burgeoning pre-pipeline
- Reverse logistics revenue growth accelerated to 28% year-over-year in the fourth quarter
- **Investment grade balance sheet with** net debt* to adjusted EBITDA of 1.0x
- Management raised guidance for 2022, capital markets day announced to deliver long term targets



Recent wins and expansions











































New wins and increased contract scope with existing customers

~\$5 billion

in lifetime contract value won in FY21



~\$140 million

of incremental 2022 **revenue signed** in the quarter

New wins through the end of 2021 **expected to add**

~\$830 million

of incremental revenue in 2022



Revenue retention rate in the

mid-to-high 90s

since the spin



Massive secular tailwinds – opportunities continue to grow

Ecommerce

Ecommerce penetration¹

Ecommerce opportunity 80%

Global ecommerce 20%



Warehouse automation

Warehouse automation penetration²

Automation opportunity 95%

Automated warehouses 5%



Outsourcing

% of logistics that is outsourced³

Currently insourced 70% \$300 billion

Outsourced 30%

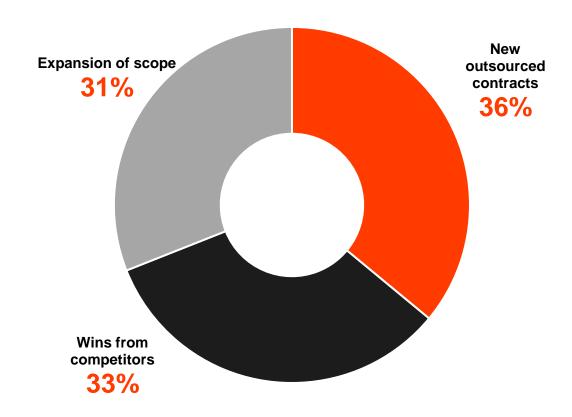
\$130 billion





Record-breaking revenue driven by contract wins

FY21 business wins

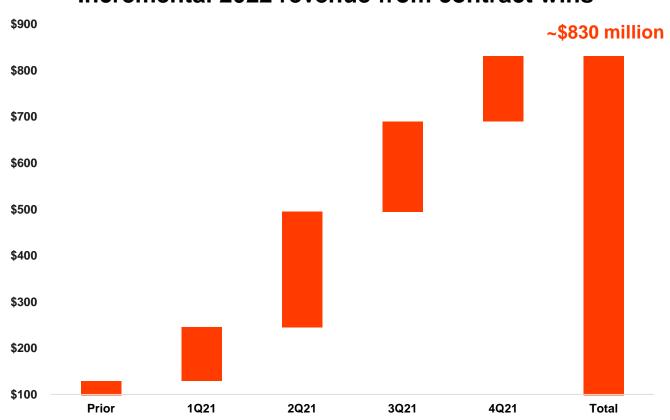






New contract wins underpin 2022 revenue growth

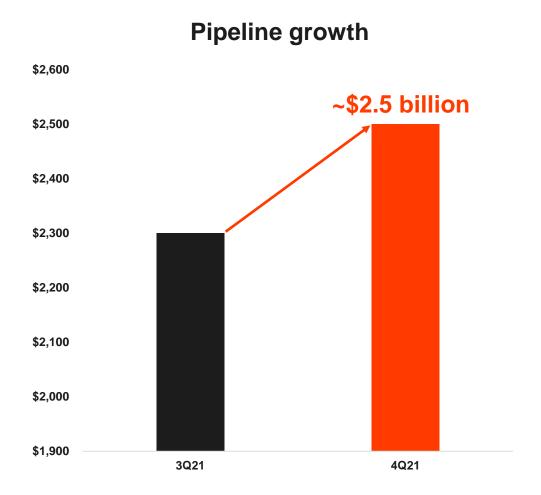
Incremental 2022 revenue from contract wins



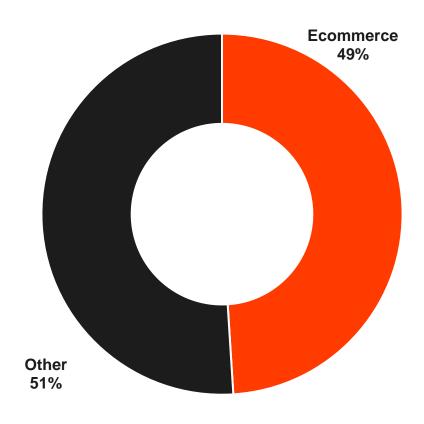




Another record sales pipeline

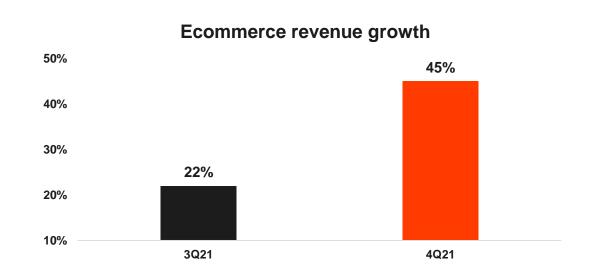


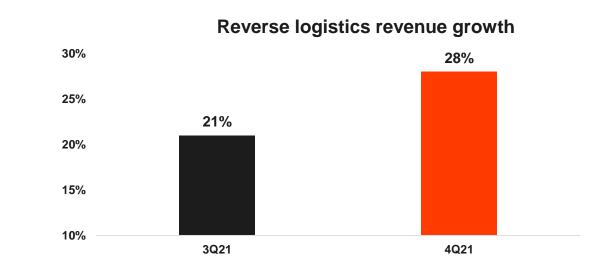
Pipeline by sales channel





Ecommerce – accelerating growth from 3Q21

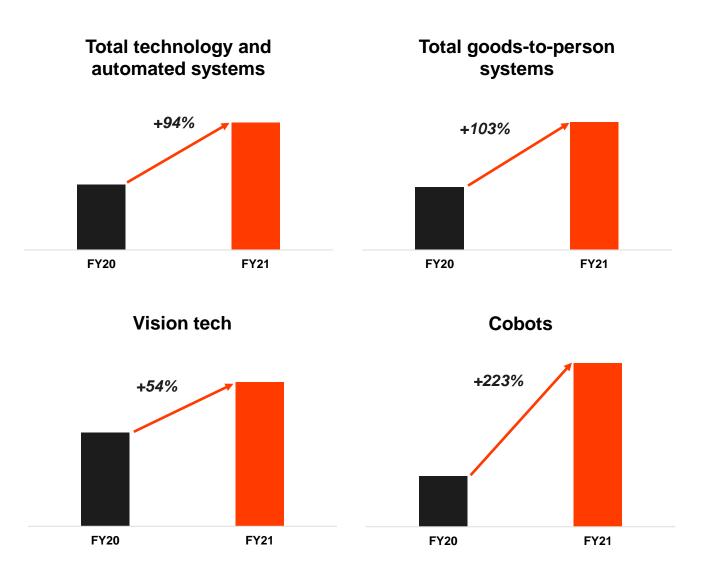






Accelerating automation and technology leadership

~30% of FY21 revenue is from automated sites ~200 new technologies tested in FY21





'AA' ESG rating – an industry leader



- On track to achieve sustainability targets
- 75% global landfill diversion rate achieved



- New Vice President of Diversity, Inclusion and Belonging
- More than 11,000 participants in the Grow at GXO talent development program





- Formed a new Global Risk Committee to enhance Enterprise Risk Management (ERM)
- Rolling out global cloud-based ERM system

GXO's 'AA' ESG rating issued by MSCI in 2021 is the highest among its largest industry peers

GXO's environmental targets

100%

Carbon neutral by **2040**

30%

Greenhouse gas emission reduction by 2030 vs. 2019

80%

LED lighting by 2025

50%

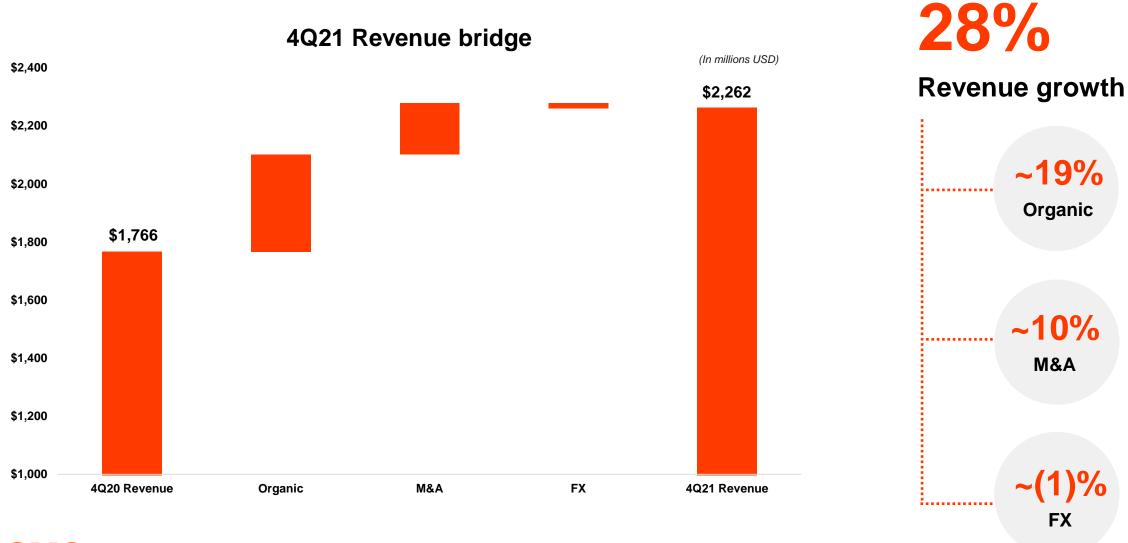
Renewable global electricity by **2030**

80%

Global landfill diversion rate by **2025**

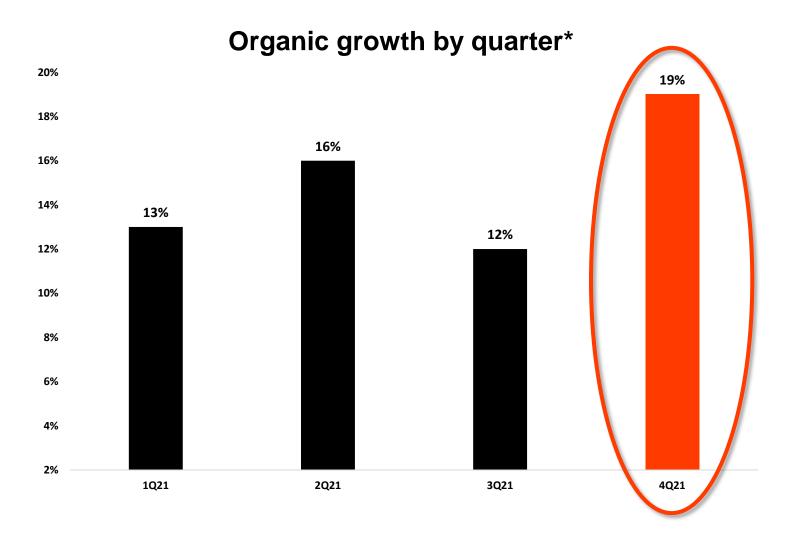


4Q21 – remarkable revenue growth





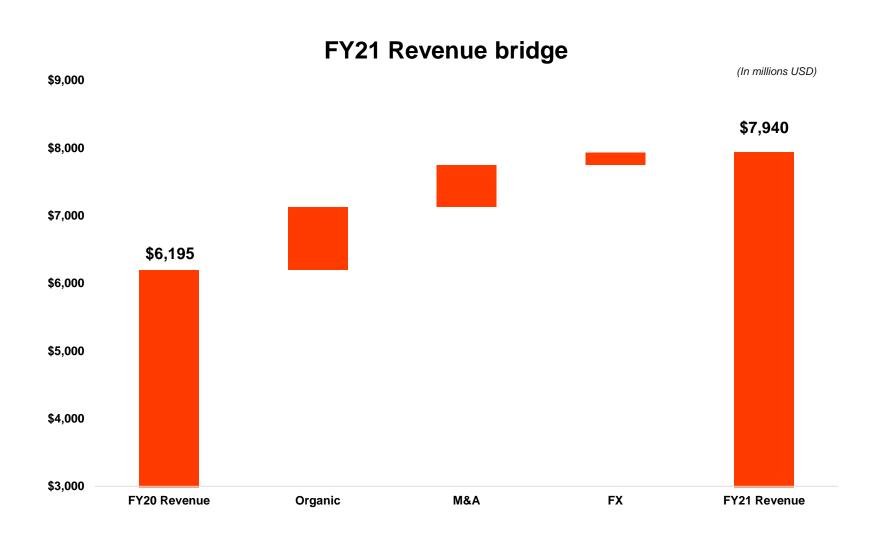
4Q21 – record-breaking growth







FY21 – stellar revenue growth



28%

Revenue growth

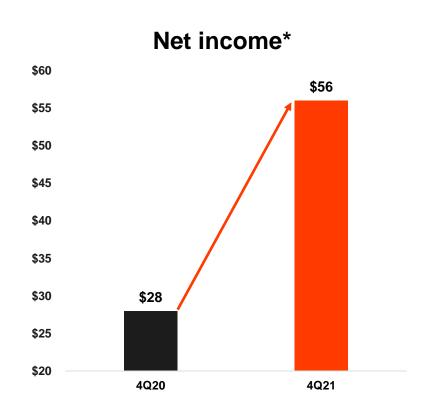


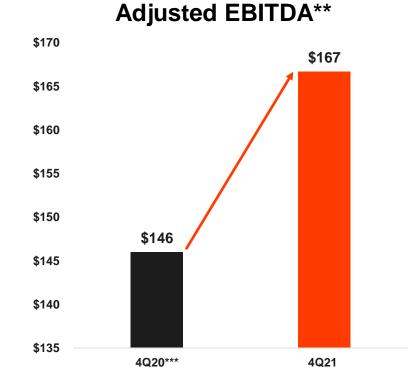


4Q21 – record net income and adjusted EBITDA

(In millions USD)

19

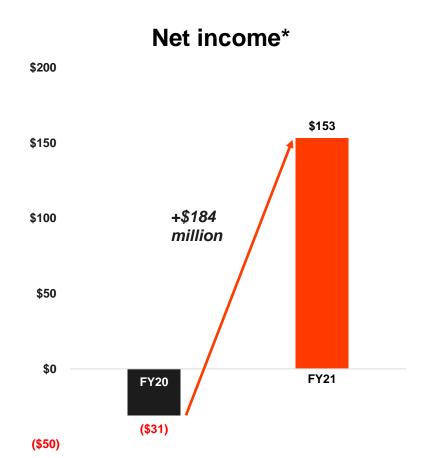


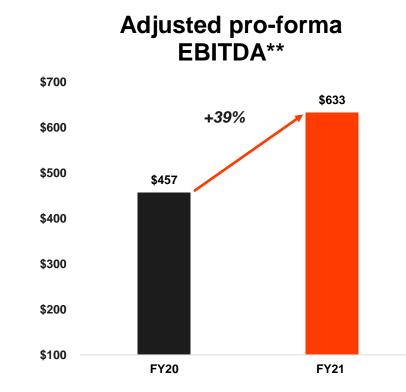




FY21 – record net income and pro-forma adjusted EBITDA

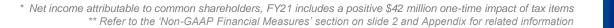
(In millions USD)









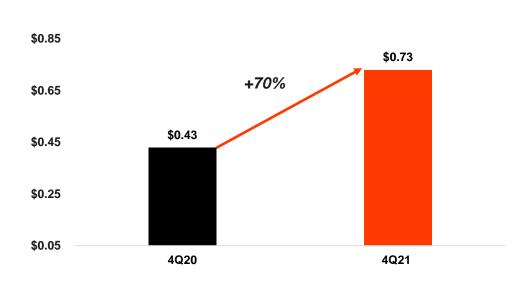




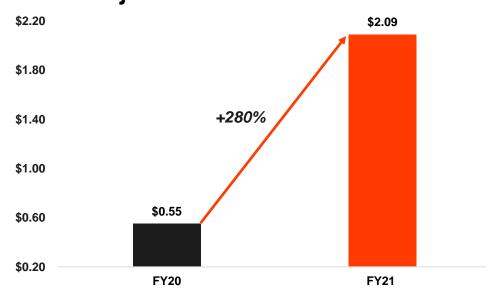


Adjusted diluted EPS

Adjusted diluted quarterly EPS*



Adjusted diluted annual EPS*



* Refer to the 'Non-GAAP Financial Measures' section on slide 2 and Appendix for related information



FY21 – robust cash flow generation

Cash flow from operations \$455 million

Free cash flow* \$216 million

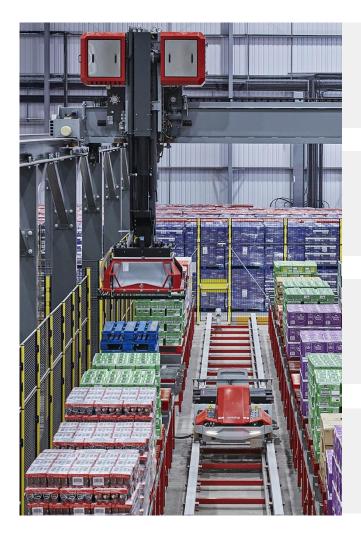


~50% of capex is technology investment





FY21 – solid balance sheet



Total debt*: \$961 million

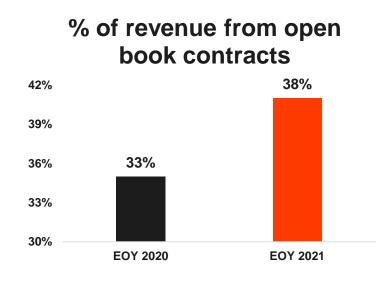
Net debt: \$628 million**

1.0x net debt to LTM adjusted EBITDA**

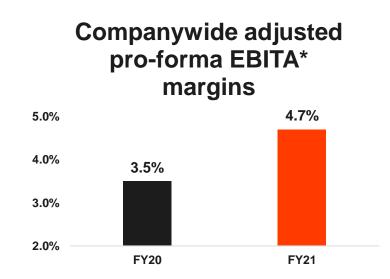
Commitment to maintaining investment grade rating



More open book contracts, improved returns, higher margins



Companywide return on invested capital exceeds 30%*



* Refer to the 'Non-GAAP Financial Measures' section on slide 2 and Appendix for related information



FY22 guidance raised

Organic revenue growth*	8% - 12% (Unchanged)
Adjusted EBITDA*	\$707 - \$742 millior (Was \$705 - \$740 million)
Adjusted EBITDAR*	\$1.5 - \$1.6 billion (Was ~\$1.5 billion)
Return on invested capital*	> 30%
Free cash flow*	~ 30% of adjusted EBITDA

Depreciation and amortization**	\$260 - \$280 million
Interest expense	~ \$25 million
Tax rate	~ 25%
Net capital expenditures	~ 3% of sales



Appendix



GXO Logistics, Inc. Reconciliation of Net Income (Loss) to Adjusted EBITDA and Adjusted EBITDA margin (Unaudited)

	Three Months Ended December 31,					Years Ended	mber 31,	
(In millions)		2021		2020		2021		2020
Net income (loss) attributable to GXO	\$	56	\$	28	\$	153	\$	(31)
Net income attributable to noncontrolling interests		1		2		8		9
Net income (loss)	\$	57	\$	30	\$	161	\$	(22)
Interest expense		5		6		21		24
Income tax expense (benefit)		13		14		(8)		16
Depreciation and amortization expense		76		77		335		323
Transaction and integration costs		17		7		99		47
Restructuring costs		(1)		4		4		29
Unrealized gain on foreign currency options		_		_		(1)		_
Adjusted EBITDA ⁽¹⁾	\$	167	\$	138	\$	611	\$	417
Revenue	\$	2,262	\$	1,766	\$	7,940	\$	6,195
Adjusted EBITDA margin ⁽²⁾		7.4 %	6	7.8 %)	7.7 %		6.7 %

⁽¹⁾ See the "Non-GAAP Financial Measures" section for additional information.



⁽²⁾ Adjusted EBITDA margin is calculated as adjusted EBITDA divided by revenue.

GXO Logistics, Inc. Reconciliation of Net Income (Loss) to Pro Forma Adjusted EBITDA and Pro Forma Adjusted EBITDA margin (Unaudited)

	Year Ended December 31,				Three Months Ended December 31,			
(In millions)		2021		2021		2020(1)		2020
Net income (loss) attributable to GXO ⁽²⁾	\$	162	\$	(15)	\$	33		
Net income attributable to noncontrolling interests ⁽²⁾		8		9		2		
Net income (loss)(2)	\$	170	\$	(6)	\$	35		
Interest expense(3)		25		32		8		
Income tax (expense) benefit(3)		(5)		15		13		
Depreciation and amortization expense(3)		335		325		77		
Transaction and integration cost ⁽³⁾		99		47		7		
Restructuring costs ⁽³⁾		4		29		4		
Unrealized gain on foreign currency options		(1)		_		_		
	\$	627	\$	442	\$	144		
Allocated corporate expense(4)		29		79		9		
Public company standalone cost ⁽⁵⁾		(23)		(64)		(7)		
Pro forma adjusted EBITDA ⁽⁶⁾	\$	633	\$	457	\$	146		
Revenue	\$	7,940	\$	6,195				
Pro forma adjusted EBITDA margin ⁽⁷⁾		8.0 %)	7.4 %				

- (1) Refer to GXO's Form 10 for information on our pro forma financial information for the year ended December 31, 2020.
- (2) Pro forma as prepared under combined financial statements for all periods before August 2, 2021.
- (3) For all periods before August 2, 2021, includes allocated expenses from XPO Corporate as prepared under combined financial statements. These allocations had no impact on Adjusted EBITDA.
- (4) Excludes the impact of adjusted items and allocated interest expense, income tax, depreciation and amortization from XPO Corporate.
- (5) Estimated costs of operating GXO as a standalone public company.
- (6) See the "Non-GAAP Financial Measures" section for additional information.
- (7) Pro forma Adjusted EBITDA margin is calculated as pro forma adjusted EBITDA divided by revenue.



GXO Logistics, Inc. Reconciliation of Net Income (Loss) to Pro Forma Adjusted EBITA and Pro Forma Adjusted EBITA margin (Unaudited)

Year Ended

	rear Liliueu							
	Decem	ber 31,	,					
(In millions)	 2021		2020					
Net income (loss) attributable to GXO ⁽¹⁾	\$ 162	\$	(15)					
Net income attributable to noncontrolling interests ⁽¹⁾	8		9					
Net income (loss) ⁽¹⁾	\$ 170	\$	(6)					
Interest expense(2)	 25		32					
Income tax (expense) benefit ⁽²⁾	(5)		15					
Amortization expense ⁽²⁾	61		63					
Transaction and integration cost ⁽²⁾	99		47					
Restructuring costs ⁽²⁾	4		29					
Unrealized gain on foreign currency options	(1)		_					
	\$ 353	\$	180					
Depreciation expense(3)	 15		21					
Allocated corporate expense ⁽⁴⁾	29		79					
Public company standalone cost ⁽⁵⁾	(23)		(64)					
Pro forma adjusted EBITA ⁽⁶⁾	\$ 374	\$	216					
Revenue	\$ 7,940	\$	6,195					
Pro forma Adjusted EBITA margin ⁽⁷⁾	4.7 %		3.5 %					

- (1) Pro forma as prepared under combined financial statements for all periods before the Separation on August 2, 2021.
- (2) For all periods before the Separation on August 2, 2021, includes allocated expenses from XPO Corporate as prepared under combined financial statements. These allocations had no impact on Adjusted EBITDA.
- (3) Allocated depreciation from XPO before the Separation on August 2, 2021.
- (4) Excludes the impact of adjusted items and allocated interest expense, income tax, and amortization from XPO Corporate.
- (5) Estimated costs of operating GXO as a standalone public company.
- (6) See the "Non-GAAP Financial Measures" section for additional information.
- (7) Pro forma Adjusted EBITA margin is calculated as pro forma adjusted EBITA divided by revenue.



GXO Logistics, Inc. Reconciliation of Net Income (Loss) and Net Income (Loss) Per Share to Adjusted Net Income (Loss) and Adjusted Net Income (Loss) Per Share (Unaudited)

	Three Months Ended December 31,				Year Ended December 31,				
(Dollars in millions, shares in thousands, except per share amounts)		2021		2020		2021		2020	
Net income attributable to GXO	\$	56	\$	28	\$	153	\$	(31)	
Unrealized gain on foreign currency options		_		_		(1)		_	
Amortization of intangible assets		17		18		61		61	
Transaction and integration costs		17		7		99		47	
Restructuring costs		(1)		4		4		29	
Income tax associated with the adjustments above(1)		(5)		(8)		(32)		(43)	
Discrete and other tax-related adjustments(2)		_		_		(42)		_	
Adjusted net income attributable to GXO(3)	\$	84	\$	49	\$	242	\$	63	
Adjusted basic earnings per share ⁽³⁾	\$	0.73	\$	0.43	\$	2.11	\$	0.55	
Adjusted diluted earnings per share ⁽³⁾	\$	0.73	\$	0.43	\$	2.09	\$	0.55	
Weighted-average shares outstanding:									
Basic weighted-average common shares outstanding		114,647		114,626		114,632		114,626	
Diluted weighted-average common shares outstanding		115,695		114,626		115,597		114,626	
Aggregated tax of all non-tax related adjustments reflected above:									
Unrealized gain on foreign currency options	\$	_	\$	_	\$	_	\$	_	
Amortization of intangible assets		(2)		(5)		(11)		(19)	
Transaction and integration costs		(3)		(2)		(20)		(15)	
Restructuring costs		_		(1)		(1)		(9)	
Total income tax associated with the adjustments above	\$	(5)	\$	(8)	\$	(32)	\$	(43)	

⁽¹⁾ The income tax rate applied to items is based on the GAAP annual effective tax rate, excluding discrete items and contributions- and margin-based taxes.

⁽³⁾ See the "Non-GAAP Financial Measures" section for additional information.



⁽²⁾ Income tax benefit of \$42 million related to certain agreements to license the right to use trademarks, trade names and other intellectual property related to the GXO brand to its non-U.S. affiliates.

GXO Logistics, Inc. Other Reconciliations (Unaudited)

Reconciliation of Cash Flows from Operating Activities to Free Cash Flow:

	Three Months Ended December 31,				Year Ended December 31,			
(In millions)		2021		2020		2021		2020
Net cash provided by operating activities	\$	204	\$	(12)	\$	455	\$	333
Payment for purchases of property and equipment		(70)		(63)		(250)		(222)
Proceeds from sale of property and equipment		3		1		11		12
Free Cash Flow ⁽¹⁾	\$	137	\$	(74)	\$	216	\$	123

⁽¹⁾ See the "Non-GAAP Financial Measures" section for additional information.

Reconciliation of Revenue to Organic Revenue:

	Three Months Ended December 31,					Year Ended December 31,				
(In millions)		2021	2020			2021		2020		
Revenue	\$	2,262	\$	1,766	\$	7,940	\$	6,195		
Revenue from acquired business		(174)		_		(605)		_		
Foreign exchange rates		9		_		(218)		_		
Organic revenue ⁽¹⁾	\$	2,097	\$	1,766	\$	7,117	\$	6,195		
Revenue growth		28 %)			28 %				
Organic revenue growth		19 %)			15 %				

⁽¹⁾ See the "Non-GAAP Financial Measures" section for additional information.



GXO Logistics, Inc. Liquidity Reconciliations (Unaudited)

Reconciliation of Net Debt:

(In millions)	Dec	ember 31, 2021
Total Debt	\$	961
Less: Cash and cash equivalents		333
Net debt	\$	628

Reconciliation of Net Leverage:

(Dollars in millions)	Decer	nber 31, 2021
Net debt	\$	628
Adjusted EBITDA ⁽¹⁾		611
Net Leverage		1.0x

⁽¹⁾ See the "Non-GAAP Financial Measures" section of this press release.

Reconciliation of Pro Forma Net Leverage:

(Dollars in millions)	Dece	mber 31, 2021
Net debt	\$	628
Pro forma Adjusted EBITDA ⁽¹⁾		633
Net Leverage		1.0x

⁽¹⁾ See the "Non-GAAP Financial Measures" section of this press release.



GXO Logistics, Inc. Reconciliation of Revenue to Organic Revenue (Unaudited)

Reconciliation of Revenue to Organic Revenue:

		Three Months Ended							
(In millions)	Dece	mber 31,	September 30,		per 30, June 30,		N	March 31,	
Revenue	\$	2,262	\$	1,974	\$	1,882	\$	1,822	
Revenue from acquired business		(174)		(163)		(150)		(118)	
Foreign exchange rates		9		(35)		(109)		(83)	
Organic revenue(1) - 2021	\$	2,097	\$	1,776	\$	1,623	\$	1,621	
Revenue - 2020	\$	1,766	\$	1,584	\$	1,405	\$	1,440	
Organic growth by quarter		19 %		12 %		16 %		13 %	

⁽¹⁾ See the "Non-GAAP Financial Measures" section for additional information.



⁽²⁾ Organic growth by quarter is calculated as organic revenue in the quarter by revenue in the prior years' quarter.

GXO Logistics, Inc. Return on Invested Capital (Unaudited)

	Year Ended
	December 31,
(In millions)	2021
Pro forma adjusted EBITA ⁽¹⁾	\$ 374
Cash paid for income taxes	(75)
Pro forma adjusted EBITA ⁽¹⁾ , net of taxes paid	\$ 299
	B 1 24
	December 31,
	2021
Total Equity	\$ 2,390
Plus: Debt	961
Less: Cash and Cash equivalents	333
Less: Goodwill	2,017
Less: Intangible assets, net	257
	\$ 744
Ratio of Return on Invested Capital	40 %

(1) See the "Non-GAAP Financial Measures" section for additional information.

